

A DECISIVE STUDY ON HEALTH DEPARTMENT OF NAGPUR MUNICIPAL CORPORATION (NMC), NAGPUR

¹DR.NIRMAL KUMAR SINGH, ²ASHA ANIL DAVE

¹PROFESSOR,PGTD DEPT.OF HUMINITIES,RTM NAGPUR UNIVERSITY,NAGUR

²RESEARCH SCHOLAR, RTM NAGPUR UNIVERSITY, NAGPUR

Abstract:

Nagpur Municipal Corporation commonly abbreviated as NMC is a apex civic body of Nagpur which is administering various developments of the city. It is local civic body heads by senior bearcat as a Municipal Commissioner keeping the developmental vision being the upcoming Metro city of the Vidhrbha region. It has various departments functioning in their own areas primarily in Health, Sanitation, Taxes and Infrastructure. It is supported by other local bodies such as Nagpur Improvement Trust,, Zilla Parishad, ,Panchayat Samiti,,Public Health Institute ,Department of Health.It is partially funded by Government of Maharashtra, Ministry of Health, Government of India.Nagpur is not only centre of India but also medical hub of India. The medical college at Nagpur is second biggest hospital in Asia. Nagpur has been recently awarded best city in health care service and many government and private run hospitals in Nagpur.

Keywords:

NMC, NIT, ZP, PS, GoM, MoH, PHI,MC, DoH, BRR,DRR,OGR,SWMFV

I. INTRODUCTION

NMC as a main civic body always working hard for Human and Mankind development. Numerous medical colleges within the city limit ensure and easy supply of trained man power to the industry which caters the need of approximately three Crores of population of Vidarbha and adjoining district of M.P. and Chhattisgarh as there is no other city with radius of 300 km with good medical facilities. The city also offers excellent health care establishments / corporate hospitals. The city has an International airport in the vicinity can ensure easy

access to the facilities to patients from all over the world. Nagpur can potentially attract medical tourists if not from all over the world but certainly from countries in the South Asia and Middle East.

Municipal corporation is the legal term for a local governing body including but not necessarily limited to cities, counties, towns, townships, charter townships, villages, and boroughs.

Municipal incorporation occurs when such municipalities become self-governing entities under the laws of the state or province in which they are located. Often this event is marked by the award or declaration of a municipal charter. The Municipal Corporation is responsible for roads, public transportation, water supply, records of births and deaths (delegated from central government Births and Deaths Registration Act), sanitation that includes waste management, sewage, drainage and flood control, public safety services like fire and ambulance services, gardens and maintenance of buildings. The sources of income of the Corporation are property tax, entertainment tax, octroi and usage fees for utilities

II. RESEARCH METHODOLOGY

Research Methodology are processes and techniques applied on given work of study to organist the data and information in meaningful form. Survey and Questionnaire methods are the main basis for this paper. While studying any local, state level and national level organization, the past, current activities are focused on the relevant issues.

The methodology which is required here is serious study about all the related aspects of organization. For the present case only observation method is followed. As there

are no core groups for putting questions and to collect sample data, no questionnaire method is applicable as well as no sampling method has been adapted.

III. DEPARTMENTS IN NAGPUR MUNICIPAL CORPORATION

1. Health - Online new hospital registration, Download facility, women, child, old age
Health care department, HIV, TB, vaccination – polio, Eradication\
2. Department of octroi
3. Public Municipal Schools
4. Orange city water works - purification and supply
5. Lighting - Electricity – Street lighting
6. Property Tax & Assessment
7. Maintenance of garden and open spaces
8. Sewage treatment and disposals
9. Sanitation - Garbage disposal and street cleanliness
10. Town Planning - Urban development and city planning of new areas, Slum Rehabilitation
11. Registering of birth and death
12. Administering and providing basic infrastructure to city building maintenance of roads,
13. Election
14. Public Relations
15. Social Welfare

3.1 ONLINE SERVICES

1. Birth Registration Record
2. Death Registration Record
3. The octroi Good records
4. Solid Waste Management fleet Vigilance

3.2 OTHER SERVICES

1. Property Tax
2. Issuing Building Plan
3. Marriage Registration
4. Stadium Registration

3.3. CITY HEALTH LINE

It is a venture started by Nagpur Municipal Corporation dedicated to the health of citizens.

This includes providing computerized comparative information and action in the field to Local citizens.

IV. RELATIONSHIP WITH OTHER DEPARTMENTS

1. State Government
2. Central Government
3. Nagpur Improvement Trust (NIT)
4. Maharashtra Housing and Development Authority (MHADA)
5. Maharashtra State Road Transport (MSRTC)
6. Traffic Police
7. MPCB
8. District Collect orate
9. Zila Parish-ads
10. Panchayat Samities

4.1 VERIOUS DEPARTMENTS OF NMC

1. India Health & Services
2. Toxic Alerts
3. Ministry of Health & Family Welfare
4. Government of India
5. National Pharmaceutical Pricing Authority
6. National AIDS Control Organization
7. World Health Organisation
8. Indian Council of Medical Research
9. UNICEF, India
10. UNICEF Global Site Tuberculosis Control Program.
11. India Office E- Health Women Health - Foundation for Mother and child health
Child Health - NMC geared up for pulse polio drops will be administered to children below 5 years of age
12. Old Age Health Care
13. Heart Care
14. Cancer Care
15. HIV Care, T.B Care
16. Vaccination Information
17. Polio Eradication
18. Public Health Department (Government of Maharashtra)
19. Directorate of Health Services of Maharashtra, Healthy living

20. Public utility
21. Fire and Safety
22. Public Health Institute

V. NUMBER OF MEETINGS OF HEALTH DEPARTMENT WITH OTHER DEPARTMENTS GENERAL BODY MEETING

Meetings with various authorities which includes Chairman, Standing Committee and other concerned officials are always attentive to conduct the meetings and to resolve the issues.

5.1 COMMON AREAS OF FUNCTIONING

The areas including

1. Water supply
2. Sewerage
3. Waste Management
4. Slum Improvement
5. Land use Planning - Construction and Maintenance of Internal Roads -- Construction of sufficient parking space in buildings and malls
6. Street Lighting
7. Maintenance of Parks and Gardens
8. Providing Primary Health and Education facilities
9. Maintaining the acquired standards of services

5.2 VARIOUS ISSUES OF CONFLICT

There are many conflicts at NMC everyday with other departments from petty small issue to financial issues

5.3 CONFLICTS & THEIR RESOLUTION

The meetings to be conducted with concerned department often to avoid conflicts.

NMC officials including Municipal Commissioner, Mayor. Dy. Mayor and Cooperators of concerned departments look after the issues for any related conflicts.

5.4 COORDINATION ACHIEVEMENT

Coordination in various departments, units can be achieved through

1. To strengthen the octroi collection in the coordination meeting with

concerned officials with the central and state governments.

2. Isolation hospital – OPD facility – treatment to people below poverty line.

VI. WITH OTHER DEPARTMENTS INTERACTIONS

1. Urban Development
2. Sanitation
3. Water
4. Lighting

6.1 IMPROVEMENT WHICH ARE NEEDED

1. Improvement can be made by way of modern technology with regular training to the employees.
2. Improvement can be made to the citizens by catering the services of assessment of property tax, mutations of properties with modern technology.
3. To improve the customer satisfaction it adopts modern technology with well trained employees.
4. Statutory and regulatory requirement is necessary for improving the facility of citizens.
5. To improve the quality of life to the citizens the corporation should be proactive in taking steps.

VII. FUNCTIONS OF NAGPUR MUNICIPAL CORPORATION

Unsafe pedestrian movement Nagpur Municipal Corporation has provided rooms to the private institutions like schools, night schools, coaching classes for that collecting token amount as a rent. Nagpur Municipal Corporation proposing zones to rename for that meeting is conducted once in every week. The civic body has also increased its efforts to check breeding of mosquitoes in areas from where most suspected dengue reported. NMC decided engage services of volunteers and NGO. The agreement between NMC & Nagpur Mahanagar Parivahan Limited (NMPL) regarding city star bus services. Health Dept started OPD facility at Isolation Hospital i.e.

Corporation Hospital can be an ideal location for providing treatment to people belonging from below poverty line. Hospital committee for improving facilities in Nagpur Municipal Corporation Clinics Nagpur Municipal Corporation gearing up to meet swine flu threat and discussed ways of controlling Nagpur Municipal Corporation plans to start family counseling centers at zonal levels. Nagpur Municipal Corporation issues improvement over pathology labs A proper public toilet facility is to be provided for women's.

VIII. MUNICIPAL CHARTERS

A city charter or town charter (generically, municipal charter) is a legal document establishing a municipality such as a city or town. The concept developed in Europe during the middle ages and is considered to be a municipal version of a constitution. Today the process for granting charters is determined by the type of government of the state in question. In monarchies,

charters are still often a royal charter given by the Crown or the state authorities acting on behalf of the Crown. In federations, the granting of charters may be within the jurisdiction of the lower level of government such as a state or province. Municipal charter plays vital role in planning, designing, coordinating and executing various projects in the process of development of the municipal corporation time to time.

IX. REFERENCES

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